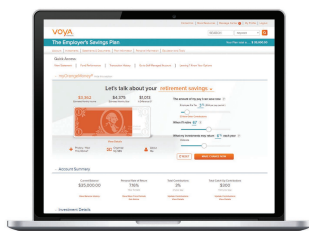


Simple, intuitive and always accessible

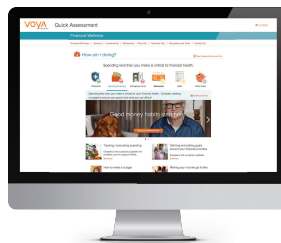


City of Portland 457(b) Deferred Compensation Plan

We've made it easier, intuitive and secure for you to manage your account. Log in to access account information, such as account balances, investment option information and quarterly statements, as well as conduct transactions including how your contributions are invested, how much you defer each paycheck and maintaining your beneficiary information. Be sure to check out the tools and resources that will help you confidently take control of your finances.



Take advantage of myOrangeMoney®, an interactive educational experience to help you estimate savings scenarios and make sure you're on track for the future you envision.



For a comprehensive view of your finances, we invite you to start your journey with the Financial Wellness Experience. This personalized and guided experience helps you think about your financial priorities and learn how to take meaningful actions.

First time users prime.beready2retire.com

1

Click *Register Now* in the login section to begin.

○

Select the way you would like to create your online access.

○

If you select Social Security number + PIN, you can request a code be sent to you through the most convenient method you have on file with Voya (text, email, or U.S. Mail).

○

If you select Social Security number and date of birth, follow the instructions including the security questions to confirm your identity.

2

Set up a unique username and password for use on the website. Your unique login credentials will also be used for the Voya Retire mobile app.

3

Provide your mobile number or an alternate email address to ensure the security of your account. We will use this for the future recovery of your username or password, as needed, or if you login using a computer or device that is not recognized.

To keep your information secure, please avoid writing down your login credentials. Don't allow social networking sites to memorize this information and never put them in an e-mail.





Previously registered users

prime.beready2retire.com

Enter your username and password to access your account.

If you have forgotten your username or password, select the appropriate link and follow the instructions to recover your credentials.



Access your account on the go

The Voya Retire mobile app is an easy, secure and convenient way to access and manage your retirement account all in one place – so you can help boost your retirement savings and manage your money all while on the go.¹



Access your account by phone

1-800-584-6001

You can access your account by phone 24 hours a day, seven days a week. When calling for the first time, you'll need to verify your identity, then follow the prompts to have a code sent to you by the most convenient method you have on file with Voya (text, email, or U.S. Mail). Use this code to create a new personal and secure Personal Identification Number (PIN) which you can easily remember.

If you're calling and have lost or misplaced your PIN, request a PIN reminder through the automated system or hold for a Customer Service Associate. Associates are available weekdays, 5:00 a.m. - 6:00 p.m. Pacific Time (PT).

Online capabilities include:

- Account balance
- Investment information and fund elections
- Tools and resources
- Contribution deferral amount change
- Plan information
- Beneficiary maintenance

Have questions or need assistance?

Your local financial professional team, the Lewis-Stefani Group, is available to help. Call **800.238.6281** or **503.937.0378** or email at deferredcomp@lewis-stefani.com. You can also schedule an appointment online at booknow.so/Lewis-Stefani-Group.

IMPORTANT: The illustrations or other information generated by the calculators are hypothetical in nature, do not reflect actual investment results, and are not guarantees of future results. This information does not serve, either directly or indirectly, as legal, financial or tax advice and you should always consult a qualified professional legal, financial and/or tax advisor when making decisions related to your individual tax situation.

¹ Search Voya Retire in the Apple App Store® or on Google Play™ store. You will log in with the same Username and Password used for the Plan website. If your device allows, you can establish fingerprint security.

² Investment adviser representative and/or registered representatives of, and securities and investment advisory services offered through Voya Financial Advisors, Inc. (member SIPC). Investment advisory services are only offered through Investment adviser representatives of Voya Financial Advisors.

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