



A CSW Industrials Company

# RectorSeal Warranty Request

[www.rectorseal.com/warranty](http://www.rectorseal.com/warranty)

- Simple and easy-to-submit digital web-based form
- Reviewed within 24 hours
- No passwords needed

## RectorSeal Warranty Request Form

To locate RectorSeal warranty form, visit: [rectorseal.com/warranty](http://rectorseal.com/warranty)  
Please fill in each field to your best knowledge. Click on the Submit button after you complete the form.

Contractor Name / Explanation \*

Requesting:

Credit  Replacement

If purchased from a Distribution Center, please type in the City and State

Original PO Number (if available)

Reference Number (if available)

## FAQ

### Q: Where do I locate my customer account number?

Customer account number is located on the order acknowledgments and invoices. In most cases, your Purchasing or Accounts Payable should have that information.

### Q: When will I know if the warranty claim is approved or denied?

You will be notified within 24 hours after the warranty form is submitted.

### Q: How long does it take for the claim to be processed?

After the claim is approved, it is generally processed within one week, depending on when during the previous week it is submitted.

### Q: Who do I contact if I have further warranty-related questions?

For any further questions, please email [warranties@rectorseal.com](mailto:warranties@rectorseal.com) or call RectorSeal at 800-231-3345.

RectorSeal 2601 Spenwick Drive, Houston, TX 77055 800-231-3345 [rectorseal.com](http://rectorseal.com) A CSW Industrials Company

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