

## SureSeal FAQs

### Where and how can I purchase SureSeal products?

Retail customers may call us directly at (800) 231-3345 or (713) 263-8001 or contact us via [www.TheSureSeal.com](http://www.TheSureSeal.com) or e-mail us at [customerservice@rectorseal.com](mailto:customerservice@rectorseal.com) to place an order.

If you're part of the plumbing/mechanical industry, a maintenance/repair professional, or involved in the distribution/reseller channel please contact our Customer Service Department @ (800) 231-3345 or (713) 263-8001 for a referral to the SureSeal distributor/representative in your area.

### How much does a SureSeal Inline Floor Drain Trap Sealer cost?

SureSeal is truly a great value!

A single SureSeal retails for far less than parts required for the cheapest trap primer solution - not to mention the time and cost of installation.

Call Customer Service 800-231-3345 for a representative today.

Part #	Description	Application	
SS2009V	SureSeal 2" Inline Floor Drain Trap Sealer	2" floor/shower drain	
SS3009V	SureSeal 3" Inline Floor Drain Trap Sealer	3" floor/shower drain	
SS3509V	SureSeal 3.5" Inline Floor Drain Trap Sealer	Any size floor drain with a 3.5" strainer	
SS4009V	SureSeal 4" Inline Floor Drain Trap Sealer	4" floor/shower drain or any size floor drain with a 4" strainer	

### Can I install a SureSeal without professional assistance?

Yes! The SureSeal is an easy do-it yourself application and installation. Remove the drain grate, insert the SureSeal, and replace the drain grate. That's it.

### Why do floor drains emit odors?

In most circumstances a dry "P" trap or broken trap seal is the cause of floor drain odors. The water in the "P" trap creates a seal between the sewer system and the open air and prevents sewer gas and odors from entering work and living spaces.

### How does the SureSeal Floor Drain Trap Sealer work?

When inserted into the floor drain outlet or strainer, SureSeal creates a physical barrier and acts as a one way valve - Water goes in and the odors stay out.

SureSeal is designed to help prevent evaporation in the trap but when evaporation occurs, it prevents the escape of noxious and dangerous sewer gases.

## **Where can I use the SureSeal?**

In addition to primarily being used in a restroom or shower floor drain, SureSeal also works well in a variety of floor drain applications including:

Outdoor drains

Basement drains

Water heater drains

HVAC condensation drains

Maintenance areas

Hospitals, schools, homes, historic buildings, hotels, restaurants, and any place where floor drain odors are a problem.

## **Can SureSeal work in non-floor drain applications?**

While SureSeal Products are designed, tested, and certified for use in the drain outlet of an ANSI/ASME A112.6.3 conforming Floor/Shower Drain, they can be successfully used in other applications under certain circumstances. If you want to use SureSeal in other "non-conforming" applications the performance of the product may vary.

---

## **What size floor drains will the SureSeal work with?**

The SureSeal Inline Trap Sealer can be used with all standard ANSI/ASME A112.6.3 conforming 2", 3", and 4" floor drains and in any size floor drain with a 3 ½" or 4" strainer.

## **Why should I use SureSeal over other chemical-based solutions?**

SureSeal is a Green product that reduces use of potable water – lowering water bills

Reduces waste water flow through sewage treatment plants - increasing existing plant capacity

SureSeal is eco-friendly. Unlike chemical solutions, SureSeal introduces no foreign elements into the environment.

## **How do I determine the size SureSeal I need?**

SureSeal comes in 4 sizes 2", 3", 4", and the new 3 ½". The sizes have been designed and engineered to fit all manufacturers' standard floor drains.

To figure out the proper size, remove the drain grate and locate the drain outlet. Measure the outlet diameter and that's the size you want to order.

If you are unsure or need help call RectorSeal at (800) 231-3345 or (713) 263-8001.

## Does SureSeal restrict water flow?

SureSeal's patented engineering and design creates *no effective* restriction on water flow.

All SureSeal products meet the new stringent ASSE 1072 plumbing code standard for all floors and all flow rates.

### Flow Rates

Drain Size	IPC 709.1	ASSE 1072
2"	12 GPM	12 GPM
3"	26 GPM	34 GPM
4"	56 GPM	73 GPM

## Why should I use SureSeal over the traditional trap primer and other water based methods?

SureSeal is simple to install and can be done in just few minutes

After installation SureSeal is always accessible and easily removed if needed. (Try that with a trap primer.)

SureSeal saves time and money vs the traditional trap primer installations.

SureSeal waterless design is eco-friendly – no water is consumed.

SureSeal is the logical evolution in floor drains and plumbing systems

Each SureSeal comes with a [10 year limited warranty](#)

## What approvals does SureSeal have?

SureSeal Inline Floor Drain Trap Sealers are approved across the the US and Canada at the state/province, county, and local levels as Barrier Type Floor Drain Trap Seal Protection Devices (as defined by the ASSE 1072 standard) as an alternative and/or replacement for the traditional trap primer methods of maintaining the trap seal in floor drains in new construction

SureSeal products are permitted under the national Plumbing Codes for use in any existing installation.

## Can I legally specify and install a SureSeal within a jurisdiction where it has not specifically been approved?

**YES!**

Every code is required by law to have a section for alternative materials and methods approval. The intent of the Plumbing Codes is for the authority having jurisdiction, or the code official, to accept any engineered design that has been properly justified. There is no opportunity for an inspector to disapprove an engineered design just because they may not like it. If you provide an [Engineering Equivalency Report](#) from a Registered Professional Engineer that provides sufficient data to prove equivalency in providing for protection of the public health, safety and welfare and/or establishes that the engineered design meets the intent of the code the inspection department in your jurisdiction cannot turn it down.

## **I want to use SureSeal in new construction but I am not sure if it is approved in my local area – what should I do?**

If you would like to use SureSeal's on one or more of your new construction projects and you don't believe that specific approval has been granted in your area, you still have the option of specifying and installing it based on the alternative approval or the engineered design sections of the UPC and the IPC by providing the documentation proving equivalency. Call Technical Service 800-231-3345.

## **I am having trouble with an inspector can someone from SureSeal help me with obtaining an approval?**

Yes – please call us at 800-231-3345 or 713-263-8001 and we will do our best to assist you.

## **Where is the SureSeal being used?**

SureSeal is being used all over the United States and Canada. From residential home use to stopping sewer smells in the work place, many different types of businesses are using SureSeal to solve their floor drain odor problems.

SureSeal is used and trusted by places like the County of Sacramento, CA, property manager Grubb & Ellis, healthcare centers like Concordia Lifecare Community and St. Anthony's Hospital in Chicago, IL, and hotels like The Bellagio & Monte Carlos in Las Vegas, NV.

## **Can a plumbing snake be used with SureSeal?**

In the event that a floor drain becomes clogged, simply remove the drain grate and remove the SureSeal. After successfully using a snake on your drain, simply insert the SureSeal back into the drain and replace drain grate.

## **Is SureSeal resistant to lime scale growth?**

SureSeal's patented design and its proprietary elastomeric neoprene material, makes it incredibly difficult for lime scale to adhere and build up.

## **How well does SureSeal work in conjunction with household cleaners and chemicals?**

Though an independent third party study, SureSeal has been successfully tested with common cleaning solutions and other chemicals approved for drain disposal - without degradation.

## **How long will SureSeal last?**

Every SureSeal has a [10 year limited warranty](#). When properly installed and used under normal conditions SureSeal will replace any product that fails in the field.

## **How sturdy is SureSeal?**

SureSeal is comprised of ABS plastic and a proprietary Space-Age elastomeric EPDM material. Materials that have been proven in plumbing industry uses for forty years and have been used in non-plumbing critical applications for almost fifty years of continuous use without degradation.

## Can I trust the claims made about SureSeal?

All SureSeal products undergo thorough and extensive testing by independent and nationally recognized testing authorities in order to confirm compliance with the applicable standards and obtain our product approvals.

RectorSeal stand behind our products - every SureSeal comes with a [10 year limited warranty](#).