

TripleGuard HUB Installer Guide Product 97710

Welcome

Thank you for choosing TripleGuard. TripleGuard SMART is the ultimate IoT cloud-based system for home safety. The system is managed via an App and is designed to prevent damage due to water leakage. TripleGuard offers you total peace of mind at home or away.

Please Note

Please read these instructions carefully and follow the system's installation and commissioning steps. Maintain this document in a safe place for future reference. Contact your authorized installer with any questions.

⚠️ WARNING! This product was designed to prevent damage caused by water leaks and should be used for this purpose only.

TripleGuard SMART

TripleGuard's line of products includes innovative battery-operated devices which enable the automated control of water valves. This unifies under the "Smart Home" umbrella. The TripleGuard HUB serves as a Gateway that ensures a secured communication between the system devices, TripleGuard™ Leak Detector cloud, and App.

TripleGuard SMART integrates easily into the Smart Home IoT ecosystem, providing a unique cloud-based secured platform for Water Leak Management.

TripleGuard HUB Specification:

Part Code	97710
Product Description	The secured and reliable TripleGuard HUB communicates with the connected devices.
Dimensions	10.24 x 2.36 x 5.71 inches (26.01 x 5.99 x 14.50 cm)
Weight	1.21 lbs (548.85 g)
Power Supply	External Adaptor Input 110-240 V AC
Operation Voltage	5V (2x AA back up batteries. Up to 8 hours.) Manufacturer recommends to visually inspect batteries every year.
Operating RF	868/915 MHz
Transmission Range	Open space - Up to 750 ft (230 m) In enclosed space - up to 390 ft (119 m) Avoid installing in a metal cabinet.
Working Temperature	-4°F to +122°F (-20°C to +50°C)
Certifications	FCC ID: 2AFOICLMCTRL10 IC: 20798-CLMCTRL10

HUB Description

- A. Power outlet
- B. Table stand
- C. Lower cover
- D. HUB
- E. USB connector (Optional)
- F. RGB LED indicator
- G. Wall mounting bracket (rear part)



Batteries Installation

1. Slide down the lower cover
2. Insert 2 x AA batteries (included)
3. Slide back up the lower cover



HUB Wall Installation

1. Detach the HUB from the table stand as shown here below
2. Attach the wall mounting bracket to its location and mark the holes for the mounting screws
3. Place the HUB's rear mounting pins close to the wall and gently slide down the wall mount dimples



⚠️ WARNING! Do not attempt to rotate the HUB on the mounting to avoid physical damage to the enclosure.

HUB Table Installation

For table use, connect the table stand to the HUB and place it on the table.

HUB LED Behavior

- GREEN flashes every 2 Sec – OK



- BLUE flashes every 2 Sec – Failure in communication with the TripleGuard Cloud or with any system's device
- RED flashes every 2 Sec – Battery status of the backup batteries or one of the devices is low

System Component Synchronization and Activation

TripleGuard devices are installed and activated using the TripleGuard™ Leak Detector App available on AppStore and Google Play.

This HUB is designed for internal use only and should be installed by an authorized plumber.

Warranty Instructions

Please visit www.rectorseal.com/tripleguard-support for warranty, technical support, terms, and conditions or troubleshooting. RectorSeal, LLC warrants the TripleGuard (product only) to be free of defects in workmanship, and material for a period of up to one year from date of purchase.