

# Policy: Pet dogs on ferries trial

Effective 1 June 2020

This policy applies to pet dogs only. In accordance with the Guide, Hearing and Assistant Dogs Act (2009) and the Disability Discrimination Act (1992) dogs that are genuine assistance animals are always permitted on-board.

Effective from 1 June 2020, pet dogs will be able to travel with their owners or handlers on Brisbane River CityCat and Ferry services under the following conditions:

- Pet dogs shall be permitted to travel for free when accompanied by an owner or handler with a valid ticket for travel.
- Pet dogs need to be on a lead and wearing a muzzle at all times to prevent any risk of the dog from biting other passengers or dogs when onboard.
- The handler must always be in control of the dog and act responsibly at all times.
- Pet dogs that have been identified as dangerous dogs in accordance with the Animal Management (Cats & Dogs) Act 2008 are not permitted on ferry services at any time.
- Pet dogs can travel in off peak times only and are not permitted on-board ferry services between:
  - 6:00am and 8:30am and 3:30pm and 7:00pm Monday to Friday (excluding public holidays)
- Pet dogs are not permitted on ferry services from 12 noon on New Year's Eve and RiverFire.
- A maximum of two (2) pet dogs per handler are permitted to be taken on-board ferry services.
- Ferry staff will determine the total number of pet dogs permitted per vessel, taking into consideration passenger numbers and other operational issues.
- Ferry staff may refuse entry if there are a high number of passengers on board, weather condition are not favourable, the dog is aggressive and/or dirty or the handler is not following instruction from ferry staff.
- Pet dogs will be carried free of charge but will be counted as a passenger to determine onboard capacity.
- Pet dogs are to remain with their handler outside the ferry cabin at the rear of the vessel (unless the passenger is boarding or alighting the vessel). If there is no suitable outside area, the pet dog is to remain at the rear of the cabin.
- Pet dogs are not to be left unattended.
- Pet dogs are not to sit on seats, travel on the top deck, block aisles, or block doorways.
- The handler must carry suitable waste bags and must clean up any mess the pet dog makes whilst on-board including excrement and urine. All waste is to be taken off the vessel when alighting and is not to be placed in waste receptacles on the vessel under any circumstances.
- The welfare of the animal remains the responsibility of the handler at all times.
- Pet dogs displaying aggressive behaviour will not be permitted to travel on ferry services. Ferry staff have the right to use their discretion to request a passenger and their pet dog to not board or leave the vessel.
- If a ferry service is crowded, passengers with pet dogs may be requested to wait for another service with suitable capacity by ferry staff.
- Guide, Hearing and Assistance Dogs and other Assistance Animals shall be permitted on-board ferries at all time. Their owners or handlers are required to hold either a Handler's Identity Card or a TransLink Assistance Animal Pass (or interstate equivalent).

For more information on the trial, visit [translink.com.au](https://translink.com.au) or call **13 12 30** anytime.