

# Smartphone compatibility

ReSound GN

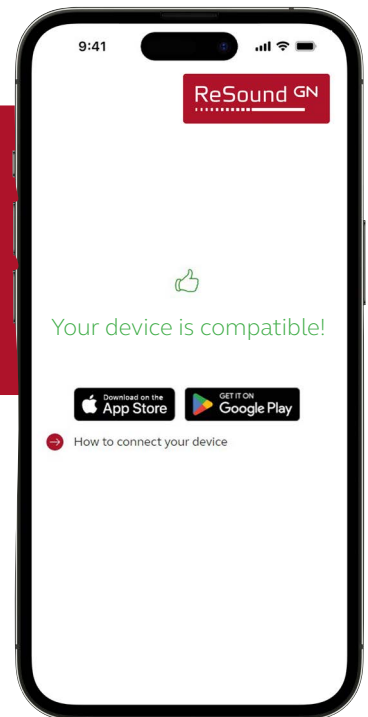
Scan this QR code to check your smartphone direct streaming compatibility with ReSound hearing aids.



Once scanned, a compatibility notification will appear

## **Congratulations, your device is compatible!**

When this message appears, you can connect your smartphone to your hearing aids. Download the ReSound Smart 3D™ app to get started!



## **Unfortunately, your device is currently not compatible**

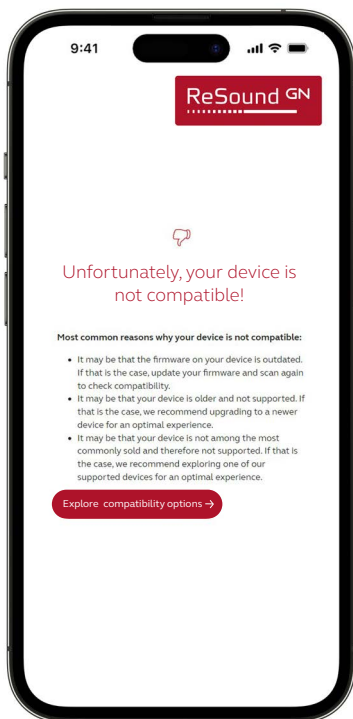
When this message appears, ReSound technology is not compatible with the scanned smartphone. A troubleshooting page noting common reasons why your device is not compatible will appear on your smartphone.

### **What to do now?**

- It may be that the firmware on your smartphone is outdated. If that is the case, update your firmware and scan again to check compatibility.
- It may be that your smartphone is older and not supported. If that is the case, we recommend exploring one of our [supported devices](#) and upgrading to a newer device for an optimal experience
- It may be that your smartphone is not among the most commonly sold and therefore not supported. If that is the case, we recommend exploring one of our [supported devices](#) for an optimal experience.

### **Download the ReSound Smart 3D app**

Learn how to wear your hearing aids correctly, personalize your sound experience, and even find your misplaced hearing aids with the ReSound Smart 3D app.



#### **Manufacturer according to FDA:**

**GN ReSound North America**  
8001 E Bloomington Freeway  
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**ReSound Government Services**  
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Bloomington, MN 55420  
USA  
1-800-392-9932  
resound.com/veterans

#### **Manufacturer according to Health Canada:**

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