Quick guide
ReSound Nexia
60S Rechargeable Micro RIE

GN Making Life Sound Better
My hearing aid information

**Product:** ReSound Nexia

**Model:** NX60S-DRWC

**Serial number (R):**

_______________________________

**Serial number (L):**

_______________________________

**Battery size:** Lithium-ion

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**Programs:**
(if set up by your hearing care professional)

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<th>PROGRAM</th>
<th>WHEN TO USE</th>
<th>BEEPS</th>
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Get to know your hearing aid

- Microphones
- LED
- Push button
- Optional microphone
- Receiver
- Dome
- Receiver wire
- Left (blue) / right (red) colour coding
- Model and serial number
Hearing aid charger

1. Hearing aid charging bay
2. Receiver bay
3. Left indicator (blue)
4. Right indicator (red)
5. Charging cable
6. Charging cable port

What you need to know

Getting started: On/Off function

Your hearing aids are automatically turned on when they are removed from the hearing aid charger. They can also be turned on and off manually by pressing the push button for 5 seconds.
How to charge your hearing aids

Fully charge your hearing aids before using them the first time

- Plug the power adaptor into a power outlet and connect the charging cable to the hearing aid charger.

- Place both hearing aids in the charging bays. The right side is marked with a red dot and the left side is marked by a blue dot.

- Place hearing aids so the receivers go into the receiver bay.

- While your hearing aids are charging, the on/off light on your hearing aid will blink slowly. When fully charged, the light remains on (not blinking) until your hearing aid is removed from the charger.

Your hearing aids are fully charged within 3 hours.

When charging – blinking

When fully charged – on until removed
Flight mode:

Some airlines prohibit the use of wireless hearing aids (RF transmitters) onboard.

To use Flight mode, make sure this is activated by your hearing care professional.

Follow these steps to turn on Flight mode:
1. Turn the hearing aid off.
2. Press the push button for 9 seconds.
3. The hearing aid responds with four times double flashes and double-dings for ten seconds.

To deactivate Flight mode:
1. Turn the hearing aids off and then on.
Regular care & maintenance

Daily: Clean your hearing aid.
Keep your hearing aids dry. Clean the hearing aids using a soft cloth or tissue.

Weekly: Clean the receiver tubes and domes.
Use a soft cloth to clean the receiver tube and dome on the outside. Do not use water when you are cleaning the receiver tubes.

As needed: Change domes

ReSound standard domes
1. Push the new dome over the ribbed end of the receiver wire.
2. Check that the dome is securely mounted by carefully lifting the lower part of the dome and verifying that the collar completely covers the ribbed end of the wire. When placed correctly, the dome will appear slightly angled.

ReSound tulip domes
Tulip domes consist of two “petals”. It is important that the largest petal is the outermost petal. To ensure this:
1. Push the largest petal back, then press the tulip dome over the ribbed end of the receiver wire.
2. Then push the largest “petal” back, and it will be placed on top of the smaller petal.
Monthly: Change the wax guard or see your hearing care professional.

For changing white wax guards, complete the following steps:

1. Removal: Remove the dome from the receiver wire. Open the wax filter case and take one of the tools out.

   ![Removal Diagram]

   Each tool has a small hook in one end and a new wax filter in the other. Insert the removal tip into the used wax filter and then pull the tool straight out. It is important to pull it straight and not on an angle.

   ![Removal Diagram]

2. Insertion: Insert the other end of the tool into the sound outlet (the end with the replacement filter). Gently press the replacement straight into the sound outlet until the outer ring is touching the sound outlet. Pull the tool straight out – your new wax filter will remain in place. Re-attach your dome or a replacement dome.

   ![Insertion Diagram]
## Beep/tone indicators

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<tr>
<th>BEEP/TONE</th>
<th>INDICATION</th>
<th>ACTION REQUIRED</th>
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</thead>
<tbody>
<tr>
<td>Ding, ding, ding, dong</td>
<td>Low battery</td>
<td>Charge battery</td>
</tr>
<tr>
<td>Ding (5 or 10)</td>
<td>Hearing aid is starting up</td>
<td>After dings cease, hearing aid is turned on</td>
</tr>
<tr>
<td>Ding-ding, ding-ding, etc.</td>
<td>Hearing aid is in flight mode</td>
<td>Use in flight mode if desired, or turn the hearing aids off and then on</td>
</tr>
<tr>
<td>Ripple tone</td>
<td>Hearing aid is in streaming mode</td>
<td>Use with wireless accessory or press the push button to exit streaming mode</td>
</tr>
<tr>
<td>SYMPTOM</td>
<td>CAUSE</td>
<td>POSSIBLE REMEDY</td>
</tr>
<tr>
<td>-------------------------------</td>
<td>------------------------------------</td>
<td>-------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>No sound</td>
<td>Blocked earmold or tube</td>
<td>Clean earmold or tube</td>
</tr>
<tr>
<td></td>
<td>Blocked wax guard</td>
<td>Replace wax guard or consult your hearing care professional</td>
</tr>
<tr>
<td>Not loud enough</td>
<td>Blocked earmold or dome</td>
<td>Clean earmold, replace dome, replace guard</td>
</tr>
<tr>
<td></td>
<td>Change in hearing, volume too low</td>
<td>Consult your hearing care professional</td>
</tr>
<tr>
<td></td>
<td>Excessive ear wax</td>
<td>Consult your hearing care professional</td>
</tr>
<tr>
<td>Excessive</td>
<td>Incorrect earmold placement</td>
<td>Re-insert earmold carefully</td>
</tr>
<tr>
<td>whistling/feedback</td>
<td>Incorrect dome placement</td>
<td>Re-insert dome</td>
</tr>
<tr>
<td></td>
<td>Excessive ear wax</td>
<td>Clean guard/consult your hearing care professional</td>
</tr>
<tr>
<td></td>
<td>If none of the above</td>
<td>Consult your hearing care professional</td>
</tr>
<tr>
<td>Wireless does not work</td>
<td>Device may be in flight mode</td>
<td>Turn the hearing aid off and then back on</td>
</tr>
<tr>
<td>Hearing aid is not</td>
<td>Does the hearing aid sit correctly</td>
<td>Reinsert the hearing aid in the charger.</td>
</tr>
<tr>
<td>charging</td>
<td>in the charger?</td>
<td>Plug the charger into a power outlet and connect the charger cable to the</td>
</tr>
<tr>
<td></td>
<td>Is the hearing aid charger charged?</td>
<td>hearing aid charger.</td>
</tr>
</tbody>
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For more information

Refer to the user guide included in your hearing aid box.

Your hearing care professional can be reached at:

View ReSound hearing aid tutorial videos at youtube.com/resoundus.

Manufacturer according to FDA:

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