ReSound Tech Tip:
Establishing Reconnection of Hearing Aids to Apple Device and App After Updating to iOS 15.4

With the most recent update to iOS 15.4, some users may experience issues with their ReSound Smart 3D apps' main screen turning black after the phone has been updated. You should be able to fix this with a reconnection of your hearing aids to your Apple device.

Steps to re-establish the connection between the hearing aids and your app:

Unpair hearing aids from Apple device with the app running in the background:
- On your iPhone, go to **Settings > Accessibility** > **Hearing Devices**.
- Tap on your name/model of hearing aids - tap "**Forget this device**" and confirm by taping "**Forget**" again.
- Your Apple device should now be searching. Open your hearing aid battery doors OR place them in the charger if you are using rechargeable hearing aids.

Re-pair hearing aids to Apple device with the app still running in the background:
- Stay in or go back to **Settings** > **Accessibility** > **Hearing Devices**.
- Close your hearing aid battery doors OR remove them from the charger if using rechargeable hearing aids.
- Tap on your model of hearing aids when they appear. Accept all pairing requests.

Go back to the app and complete pairing flow as prompted.