My hearing aid information

Product: ReSound Key
Model: 67
Serial Number (R): _______________________
Serial Number (L): _______________________
Battery Size: 312

Push Button: (If set up by your hearing care professional)

<table>
<thead>
<tr>
<th>ACTION</th>
<th>RESULT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Short Push</td>
<td></td>
</tr>
<tr>
<td>Long Push</td>
<td></td>
</tr>
</tbody>
</table>

Programs: (If set up by your hearing care professional)

<table>
<thead>
<tr>
<th>PROGRAMS (up to 4 sets)</th>
<th>KEYS</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>3</td>
<td>3</td>
</tr>
<tr>
<td>4</td>
<td>4</td>
</tr>
</tbody>
</table>

Get to know your hearing aid

A. Program Button
B. Microphone openings
C. Right/Left indicator
D. Battery door
E. Thin Tube
F. Dome

Push Button:

Get Started:

ON: Insert battery & completely close battery door (D). Program 1 will be active.
OFF: Open the battery door (D). Use fingertip to pull it all the way.

What you need to know

Inserting/Replacing the battery:

1. Open the battery door (D) completely by using your fingertip.
2. Remove protective sticker from battery and wait two minutes before inserting the battery into the hearing aid to allow full activation of the battery.
3. Insert the new battery with the positive side (flat side) in the correct position, as shown above.
4. Gently close the battery door. If it doesn’t close easily, check to see if the battery is upside down.

OFF: Open the battery door (D). Use fingertip to pull it all the way.
ON: Insert battery & completely close battery door (D). Program 1 will be active.

Quick guide

A. Program Button
B. Microphone openings
C. Right/Left indicator
D. Battery door
E. Thin Tube
F. Dome

Flight mode: (If enabled by your hearing care professional)

Some airlines prohibit the use of wireless hearing aids (RF transmitters) onboard. If required by your airline, enable flight mode:

Disable wireless operation by opening and closing the battery door (D) three times within ten seconds (open-close, open-close, open-close). Your instruments will now be in flight mode.

The hearing aids must function in flight mode for ten seconds before wireless operation can be re-enabled.

To re-enable wireless operation, open and close the battery door one time and wait thirty seconds before opening the battery door again to avoid accidentally entering flight mode again.

Some hearing aids have programs that can be customized by your hearing care professional. Refer to your manual or contact your hearing care professional for more information.

View ReSound hearing aid tutorial videos at youtube.com/resoundus

Get to know your hearing aid

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How to apply domes
It is recommended that your hearing care professional change domes, as incorrect dome replacement could result in injury.

ReSound standard domes
1. Push the new dome over the receiver.
2. Make sure that the new dome is properly and securely mounted.

ReSound tulip domes
Tulip domes are mounted in a similar manner to standard domes, but a few extra steps are required. Tulip domes consist of two “petals”. It is important to note that the largest petal is the outermost petal. To ensure this:
1. Push the largest petal away from the thin tube using a finger. This bends the petal forward.
2. Then push the largest “petal” back, and it will be placed on top of the smaller petal.

Daily:
Clean your hearing aid.

Keep your hearing aids dry. Clean the hearing aids using a soft cloth or tissue.

Weekly:
Clean the thin tubes and domes/earmold.
1. Remove thin tubes (E) from hearing aids before cleaning by unscrewing them counter clockwise.
2. Wipe down thin tubes and domes (F) with a soft cloth.
3. In order to clear the thin tube of moisture and debris, push the black cleaning rod through the thin tube, beginning at the end opposite the dome.

Regular care & maintenance
As needed: Change dome (F) (if applicable)
1. Push the new dome on to the thin tube.
2. Make sure that the new dome is properly and securely maintained.

Beep/tone indicators

<table>
<thead>
<tr>
<th>BEEP/TONE</th>
<th>INDICATION</th>
<th>ACTION REQUIRED</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ding, ding, ding, ding</td>
<td>Low battery</td>
<td>Change battery</td>
</tr>
<tr>
<td>Ding [5 or 10]</td>
<td>Hearing aid is starting up</td>
<td>After dings cease, hearing aid is turned on</td>
</tr>
<tr>
<td>Ding-ding, streaming mode</td>
<td>Hearing aid is in flight mode</td>
<td>Use in flight mode if desired or close battery door to exit flight mode</td>
</tr>
<tr>
<td>Ripple Tone</td>
<td>Hearing aid is in streaming mode</td>
<td>Use with wireless accessory or press multi-function button to exit streaming mode</td>
</tr>
</tbody>
</table>

Troubleshooting

<table>
<thead>
<tr>
<th>SYMPTOM</th>
<th>CAUSE</th>
<th>POSSIBLE REMEDY</th>
</tr>
</thead>
<tbody>
<tr>
<td>No Sound</td>
<td>Battery door not closed</td>
<td>Turn on by closing the battery door (D)</td>
</tr>
<tr>
<td>Dead battery</td>
<td></td>
<td>Replace battery</td>
</tr>
<tr>
<td>Battery door will not close</td>
<td></td>
<td>Insert battery properly</td>
</tr>
<tr>
<td>Blocked earmold or tube</td>
<td></td>
<td>Clean dome (F) or (E)</td>
</tr>
<tr>
<td>Blocked wax filter</td>
<td></td>
<td>Replace wax filter or consult your hearing care professional</td>
</tr>
<tr>
<td>Not loud enough</td>
<td>Elocked earmold or dome</td>
<td>Consult your hearing care professional</td>
</tr>
<tr>
<td>Change in hearing, volume too low</td>
<td>Hearing aid is in streaming mode</td>
<td>Use with wireless accessory or press multi-function button to exit streaming mode</td>
</tr>
<tr>
<td>Excessive whistling/feedback</td>
<td>Incorrect dome placement</td>
<td>Replace dome (F)</td>
</tr>
<tr>
<td>Incorrect dome placement</td>
<td></td>
<td>Re-insert dome (F)</td>
</tr>
<tr>
<td>Excessive ear wax</td>
<td>If none of the above</td>
<td>Clean dome (F)/consult your hearing care professional</td>
</tr>
<tr>
<td>Infrared does not work</td>
<td>Device may be in flight mode</td>
<td>Clean earmold and close the battery door (D) once. Wireless operation will reactivate ten seconds later.</td>
</tr>
<tr>
<td>Wireless does not work</td>
<td>Device may be in flight mode</td>
<td>Consult your hearing care professional</td>
</tr>
</tbody>
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