Getting started:
On/Off function
ON:
Insert battery & completely close battery door (D).
Program 1 will be active.
OFF:
Open the battery door (D). Use fingertip to pull it all the way.

Product:
ReSound Key
Model:
77
Serial number (R):
_______________________________
Serial number (L):
_______________________________
Battery size:
13

Program Button (A):
ACTION RESULT
SHORT push Program change
LONG push
Programs:
(A) (if setup by your hearing care professional)
A. Program button
B. Microphones
C. Volume control
D. Battery door

Volume Control (C):
ACTION RESULT
Press UP Volume increases
Press DOWN Volume decreases

PROGRAM WHEN TO USE BEEPS
1 1
2 2
3 3
4 4
Programs:
(A) (if set up by your hearing care professional)
A. Program button
B. Microphones
C. Volume control
D. Battery door

Flight mode:
(if enabled by your hearing care professional)
Some airlines prohibit the use of wireless hearing aids (RF transmitters) onboard if required by airline, enable flight mode:
Disable wireless operation by opening and closing the battery door (D) three times within ten seconds (open-close, open-close, open-close). Your instruments will now be in flight mode.
The hearing aids must function in flight mode for ten seconds before wireless operation can be re-enabled.
To re-enable wireless operation, open and close the battery door one time and wait the ten seconds before opening the battery door again to avoid accidentally entering flight mode.

Inserting/Replacing the battery:
ON:
Insert battery & completely close battery door (D). Program 1 will be active.
OFF:
Open the battery door (D). Use fingertip to pull it all the way.

What you need to know
E. Right/Left indicator
F. Groove for CI/EXP. post
G. Th. tube
H. Dome

View ReSound's hearing aid tutorial videos at youtube.com/resoundus.
Daily: Clean your hearing aid. Keep your hearing aids dry. Clean the hearing aids using a soft cloth or tissue.

Weekly: Clean the thin tubes and domes/earmold.
1. Remove thin tubes (G) from hearing instruments before cleaning by unscrewing them counter-clockwise.
2. Wipe down thin tubes and domes (H) with a soft cloth.
3. In order to clear the thin tube of moisture and debris, push the black cleaning rod through the thin tube, beginning at the end opposite the dome.

As needed: Change dome (H) if applicable.

Connect/disconnect direct audio boot or integrated FM
1. Align the tip of the audio boot or integrated FM boot with designated groove (F).
2. Once aligned, move the boot in the direction of the battery door.
3. Gently click the boot onto the hearing instrument.

Disconnecting audio boot and integrated FM
1. Press and hold the button on the front side of the audio boot. For an FM boot, slide the latch downward with your finger nail.
2. Gently remove the boot from the hearing instrument.

ReSound’s hearing aid tutorial videos at youtube.com/resoundus.

BEEP/TONE INDICATION ACTION REQUIRED
Ding, ding, ding, dong Low battery Change battery
Ding (5 or 10) Hearing aid is starting up After dings cease, hearing aid is turned on
Ding-ding, ding-ding, etc. Hearing aid is in flight mode Use in flight mode if desired, or open-close battery door to exit flight mode
Ripple tone Hearing aid is in streaming mode Use with wireless accessory or press multi-function button to exit streaming mode

SYMPTOM CAUSE POSSIBLE REMEDY
No sound Battery door not closed Turn on by closing the battery door (D)
Dead battery Replace battery
Battery door will not close Insert battery properly
Blocked earmold or tube Clean earmold or tube (G)
Not loud enough Blocked earmold or dome Change in hearing, volume too low
Excessive ear wax Consult your hearing care professional
Excessive whistling/feedback Incorrect earmold placement Incorrect dome placement
Excessive ear wax Consult your hearing care professional
Excessive ear wax Front of the abacus
ReSound standard domes
1. Push the new dome on to the thin tube.
2. Make sure that the new dome is properly and securely maintained.

ReSound tulip domes
Tulip domes consist of two “petals”. It is important that the largest petal is the outermost petal. To ensure this:
1. Push the largest petal away from the thin tube using a finger. This bends the petal forward.
2. Then push the largest “petal” back, and it will be placed on top of the smaller petal.

How to apply domes
It is recommended that your hearing care professional change domes, as incorrect dome replacement could result in injury.

ReSound standard domes
1. Push the new dome over the receiver.
2. Make sure that the new dome is properly and securely mounted.

ReSound tulip domes
Tulip domes are mounted in a similar manner to standard domes, but a few extra steps are required. Tulip domes consist of two “petals”. It is important to note that the largest petal is the outermost petal. To ensure this:
1. Push the largest petal away from the receiver tube using a finger. This bends the petal forward.
2. Then push the largest “petal” back, and it will be placed on top of the smaller petal.

Connecting/disconnecting direct audio boot or integrated FM
1. Align the tip of the audio boot or integrated FM boot with designated groove (F).
2. Once aligned, move the boot in the direction of the battery door.
3. Gently click the boot onto the hearing instrument.

Connecting audio boot and integrated FM
1. Align the tip of the audio boot or integrated FM boot with designated groove (F).
2. Once aligned, move the boot in the direction of the battery door.
3. Gently click the boot onto the hearing instrument.

Troubleshooting

If there are any other problems not mentioned in this guide, please contact ReSound or your hearing care professional.