Quick guide

ReSound Key 88

My hearing aid information

Get to know your hearing aid

What you need to know

Inverting/Replacing the battery:

Inserting/Replacing the battery:

For more information

Insert battery & completely close battery door (D). Program 1 will be active.

Getting Started: Do/Off function

ON:

Open battery door (D). Program 1 will be active.

OFF:

Open the battery door (D). Use fingertip to pull it all the way.

Fingerprint reader

Battery size: 13

Program button (A): Short Press:

Volume control (C):

Programs:

Down

On/Off function

Long Press:

Program button (A):

Down

Program 1 will be active.

ON:

Open the battery door (D). Use fingertip to pull it all the way.

OFF:

Open the battery door (D). Use fingertip to pull it all the way.

For more information

View ReSound’s hearing aid tutorial videos at youtube.com/resoundus.


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C. Volume control

D. Battery door

E. Groove for DAI/FM boot

F. Groove for DAI/FM boot

G. Earhook

H. Earmold and tubing

I. Program button

J. Direct audio input

K. Thin Tube

L. Earmold and tubing

M. Battery compartment & On/Off switch

N. Battery lock (optional)

O. Battery lock release (optional)

P. Back microphone inlet

Q. Front microphone inlet

R. Volume control (optional)

S. Sound outlet

T. Left/Right indicator (Left=Blue/Right=Red)

U. Manufacturer

V. Model

W. Serial number

X. Battery lock (optional)

Y. Sports lock (optional)

Z. LED indicator (optional)

aa. Groove for DAI/FM boot

bb. Tulip-Dome

c. Custom earmold

1. Program button

2. Battery compartment & On/Off switch

3. Sound outlet

4. Gently close the battery door. If it doesn’t close easily, check to see if the battery is upside down.

5. Front microphone inlet

6. Volume control (optional)

7. Direct audio input

8. Left/Right indicator (Left=Blue/Right=Red)

9. Battery lock (optional)

10. Model

11. Manufacturer

12. Serial number

13. LED indicator (optional)

14. Battery lock release (optional)

15. Earhook

16. Earmold and tubing

17. Thin Tube

18. Domes/earmold

Inserting/Replacing the battery:

1. Open the battery door (D) completely by using your fingertip.

2. Remove protection sticker from battery and wait two minutes before reinserting the battery into the hearing aid to allow full activation of the battery.

3. Insert the new battery with the positive side (flat side) in the correct position, as shown.

4. Gently close the battery door. If it doesn’t close easily, check to see if the battery is upside down.

Flight mode:

Flight mode: (if enabled by your hearing care professional)

Some airlines prohibit the use of wireless hearing aids (RF transmitters) onboard. If required by your airline, enable flight mode.

Disable wireless operation by opening and closing the battery door (D) three times within ten seconds (open, close, open, close, open). Your instruments will now be in flight mode.

The hearing aids must function in flight mode for ten seconds before wireless operation can be re-enabled.

To re-enable wireless operation, open and close the battery door one time and wait thirty seconds before opening the battery door again to avoid accidentally entering flight mode.

Your hearing care professional can be reached at:

1.888.735.4327

For more information

Refer to the user guide included in your hearing aid box. Your hearing care professional can be reached at:

1.888.735.4327

1.800.131.1313

Bloomington, MN 55420

8001 E. Bloomington Fwy

ReSound Government Services

Manufacturer according to FDA

www.resound.com/veterans

401611011 Rev A 2020.12

1.800.392.9932

Bloomington, MN 55420

8001 E. Bloomington Fwy

ReSound Government Services

Manufacturer according to FDA
Connecting audio boot and integrated FM
1. Align the tip of the audio boot or integrated FM boot with designated groove (F).
2. Once in place, move the boot in the direction of the battery door.
3. Gently click the boot onto the hearing instrument.

Disconnecting audio boot and integrated FM
1. Press and hold the button on the front side of the audio boot. For an FM boot, slide the latch downward with your fingernail.
2. Gently remove the boot from the hearing instrument.

BEEP/TONE INDICATION ACTION REQUIRED

- Ding, ding, ding, low battery
  - Change battery

- ding-ding, ding-ding, etc.
  - Hearing aid is in streaming mode
  - Use with wireless accessory or press multi-function button to exit streaming mode

Troubleshooting

<table>
<thead>
<tr>
<th>SYMPTOM</th>
<th>CAUSE</th>
<th>POSSIBLE REMEDY</th>
</tr>
</thead>
<tbody>
<tr>
<td>No sound</td>
<td>Battery door not closed</td>
<td>Turn off by closing the battery door (D)</td>
</tr>
<tr>
<td></td>
<td>Dead battery</td>
<td>Replace battery.</td>
</tr>
<tr>
<td></td>
<td>Battery door will not close</td>
<td>Insert battery properly</td>
</tr>
<tr>
<td></td>
<td>Blocked earmold or tube</td>
<td>Clean earmold or tube (H).</td>
</tr>
<tr>
<td>Not loud enough</td>
<td>Blocked earmold</td>
<td>Clean earmold (H).</td>
</tr>
<tr>
<td></td>
<td>Change in hearing, volume too low</td>
<td>Consult your hearing care pro.</td>
</tr>
<tr>
<td></td>
<td>Excessive ear wax</td>
<td>Consult your hearing care pro.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Consult your hearing care pro.</td>
</tr>
<tr>
<td>Excessive</td>
<td>Incorrect earmold placement</td>
<td>Re-insert earmold carefully.</td>
</tr>
<tr>
<td>whistling/feedback</td>
<td></td>
<td>Consult your hearing care pro.</td>
</tr>
<tr>
<td></td>
<td>Excessive ear wax</td>
<td>Consult your hearing care pro.</td>
</tr>
<tr>
<td>Wireless does not work</td>
<td>Device may be in flight mode</td>
<td>Open and close the battery door (D) once. Wireless operation will reactivate ten seconds later.</td>
</tr>
</tbody>
</table>

Notes