Getting Started:

**On/Off function**
- **ON:** Insert battery & completely close battery door (D). Program 1 will be active.
- **OFF:** Open the battery door (D). Use fingertip to pull it all the way.

**Product:** ReSound Key

**Model:** 98

**Serial number (R):**

**Serial number (L):**

**Battery size:** 675

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**What you need to know**

**Getting Started:**
- **On/Off function**
  - **ON:** Insert battery & completely close battery door (D). Program 1 will be active.
  - **OFF:** Open the battery door (D). Use fingertip to pull it all the way.

**Flight mode:** (must be enabled by your hearing care professional)
- Some airlines prohibit the use of wireless hearing aids (RF transmitters) onboard. If required by your airline, enable flight mode:
  - Disable wireless operation by opening and closing the battery door (D) three times within ten seconds (open-close, open-close, open-close).
  - Your instruments will now be in flight mode.
- The hearing aids must function in flight mode for ten seconds before wireless operation can be re-enabled.
  - To re-enable wireless operation, open and close the battery door one time and wait thirty seconds before opening the battery door again to avoid accidentally entering flight mode again.

**Inserting/Replacing the battery:**
- Open the battery door (D) completely by using your fingertip.
- Remove protective sticker from battery and wait two minutes before inserting the battery into the hearing aid to allow full activation of the battery.
- Insert the new battery with the positive side (flat side) in the correct position, as shown.
- Gently close the battery door. If it doesn’t close easily, check to see if the battery is upside down.

**Programs:** (if set up by your hearing care professional)
- **A.** Program button
- **B.** Microphones
- **C.** Volume control
- **D.** Battery door
- **E.** Earhook
- **F.** Earmold and tubing

**Program button (A):**
- **ACTION:**
  - **SHORT push:** Program change
  - **LONG push:** Activate streaming (if enabled by professional)

**Volume control (C):**
- **ACTION:**
  - **RESULT:**
    - **Press UP:** Volume increases
    - **Press DOWN:** Volume decreases
    - **Long Press:** Minimum volume
    - **Stand-by mode** (if enabled by professional)

**Quick guide**

View ReSound’s hearing aid tutorial videos at youtube.com/resonus.

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**Programs:** (if set up by your hearing care professional)
- **A.** Program button
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- **F.** Earmold and tubing
Connecting/disconnecting direct audio boot or Integrated FM

Your hearing care professional can replace the standard battery door with an integrated DAI battery door.

Regulatory care & maintenance

Daily:
1. Clean your hearing aid.
2. Keep your hearing aids dry. Clean the hearing aids using a soft cloth or tissue.

Weekly:
1. Clean tubes and earmold (H).
2. 1. Remove earmolds and tubing from hearing aid prior to cleaning.
3. 2. Clean earmold using mild soap, remove any residue.
4. 3. After cleaning, dry earmolds thoroughly, remove any residual water and debris from the tubing utilizing an air bulb and wire loop.

Beep-tone indicators

<table>
<thead>
<tr>
<th>BEEP/TONE</th>
<th>INDICATION</th>
<th>ACTION REQUIRED</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ding, ding, ding</td>
<td>Low battery</td>
<td>Change battery</td>
</tr>
<tr>
<td>Ding (5 or 10)</td>
<td>Hearing aid is starting up</td>
<td>After dings cease, hearing aid is turned on. Use in flight mode if desired, or open/dock battery door to exit flight mode</td>
</tr>
<tr>
<td>Ding-ding, ding-ding</td>
<td>Hearing aid is in flight mode</td>
<td>Use with wireless accessory or press multi-function button to exit streaming mode</td>
</tr>
<tr>
<td>Ripple tone</td>
<td>Hearing aid is in streaming mode</td>
<td>Use with wireless accessory or press multi-function button to exit streaming mode</td>
</tr>
</tbody>
</table>

Troubleshooting

SYMPTOM | CAUSE | POSSIBLE REMEDY
--- | --- | ---
No sound | Battery door not closed | Turn on by closing the battery door (D) |
Dead battery | Battery door will not close | Replace battery |
Blocked earmold or tube | Clean earmold (F) | Insert battery properly |
Change in hearing, volume too low | Incorrect earmold placement | Consult your hearing care professional |
Excessive ear wax | Excessive ear wax | Consult your hearing care professional |
Wireless does not work | Device may be in flight mode | Open and close the battery door (D) once. Wireless operation will reactivate ten seconds later |

For more information, refer to the user guide included in your hearing aid box. Your hearing care professional can be reached at:

ReSound Government Services
8001 E. Bloomington Fwy
Bloomington, MN 55420
1.800.392.9932
www.resound.com/veterans

View ReSound’s hearing aid tutorial videos at youtube.com/resoundus.

For some models, your hearing care professional can replace the standard battery door with an integrated DAI battery door.