

Wireless Compatibility – Cochlear[™] Baha[®] Sound Processors and ReSound

Compatibility Table

Accessory	ReSound Remote Control 2	ReSound TV Streamer 2	Cochlear TV Streamer	ReSound Phone Clip+	Cochlear Phone Clip	ReSound Multi Mic	Cochlear Mini Microphone 2+	ReSound Micro Mic	Cochlear Mini Microphone 2	Airlink 2 or Noahlink Wireless	Apple Mobile Devices
LINX 3D	✓	✓ B	✓ B	✓	✓	✓ B	✓ B	✓ B	✓ B	✓	✓
ENZO 3D	✓	✓ B	✓ B	✓	✓	✓ B	✓ B	✓ B	✓ B	✓	✓
LINX/LINX/LINX TS	✓	✓ B	✓ B	✓	✓	✓ B	✓ B	✓ B	✓ B	✓	✓
ENZO/ENZO	✓	✓ B	✓ B	✓	✓	✓ B	✓ B	✓ B	✓ B	✓	✓
Baha 4	✓	✓ B*	✓ B	✓	✓	✓ B	✓ B	✓ B	✓ B	✓	✓
Baha 5	✓	✓ B*	✓ B	✓	✓	✓ B	✓ B	✓ B	✓ B	✓	✓
Baha 5 Power	✓	✓ B*	✓ B	✓	✓	✓ B	✓ B	✓ B	✓ B	✓	✓
Baha 5 SuperPower	✓	✓ B*	✓ B	✓	✓	✓ B	✓ B	✓ B	✓ B	✓	✓

B – Bimodal functionality

† – Bimodally compatible with some previous generations of ReSound hearing aids

Frequently Asked Questions

How do Cochlear products work with ReSound hearing aids?

ReSound wireless compatible hearing aids and Cochlear wireless compatible sound processors share a common 2.4 GHz platform. Specifically, this allows audio wireless accessories to stream to a Cochlear sound processor fitted to one ear and a ReSound wireless compatible hearing aid fitted to the other ear. Bimodal audio streaming is only possible when using accessories such as TV streamers and microphones (not iPhone or Phone Clip).

What audio wireless accessories stream to both a ReSound hearing aid and a Cochlear Baha device?

The TV streamers and microphones can stream to both a compatible ReSound hearing aid and Cochlear Baha 4 or Baha 5 Sound Processors. There are up to 3 channels available for these streaming devices. Please see the other user guide for details on channels.

If I already have a ReSound wireless accessory (TV Streamer 2, Phone Clip+, Multi Mic, or Micro Mic) do I need a Cochlear wireless accessory as well?

If you already have a ReSound wireless accessory, that accessory will work with a compatible Cochlear product. If you already have a Cochlear wireless accessory, that accessory will work with compatible ReSound hearing aids.

Can the Cochlear Phone Clip or ReSound Phone Clip+, stream phone calls to both a compatible ReSound hearing aid and Baha sound processor?

No, the Phone Clips do not pair with both devices.

Can the remote control from Cochlear or ReSound control both devices at the same time?

No, the remote controls will only work with the device with which it is currently paired. Only one device can be paired to a remote.

Where can I get guidance on bimodal challenges and how to pair a ReSound hearing aid and a Baha Sound Processor to wireless accessories?

Please see the step-by-step Wireless Pairing and Streaming Manual for more information on how to pair and troubleshoot.

Can the Cochlear Baha Sound Processor be fit wirelessly with Airlink 2 or Noahlink Wireless?

Yes, wireless fitting is possible.

If there is a problem with a wireless accessory, which company should I contact?

If it is a Cochlear[™] supplied and branded product, please contact Cochlear Americas for support at 1 800 483 3123.

If it is a ReSound branded product, please contact ReSound for support at 1 800 248 4327.

If there is a problem programming a wireless accessory for a customer with both a Cochlear hearing device and a ReSound hearing aid, who should I call?

You should call Cochlear's Support line at 1 800 483 3123 to receive support on pairing issues with a Cochlear product.

If a customer has a question about a Cochlear product, who should they call?

You should call Cochlear's Support line to receive support for a Cochlear product.

How do you pair both a ReSound Hearing Aid and a Baha Sound Processor to wireless accessories and/or Apple products?

Pairing can be accomplished within the Cochlear Baha software or ReSound fitting software for pairing to their respective devices. Pairing can also be accomplished outside of the software by following the directions that come with each accessory. A video tutorial can be located at: www.Cochlear.com/US/wirelessunder. "Easy to pair. Easier to use." iPhone[®] pairing can be accomplished by following the instructions provided with the Baha 5 (not available with Baha 4) or ReSound Hearing Aid. The iPhone[®] can only be paired with either the Baha 5 Sound Processor or ReSound Hearing Aid—not both.

NOTE: During the pairing process the ReSound Hearing Aid must be paired first followed by Baha Sound Processor.



Cochlear[®]

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ReSound GN

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