ReSound GN

GOVERNMENT SERVICES

SERVICE FORM

1.800.392.9932 FAX 888-768-1867

BILL TO Acc't #:

Office:

Address:

Address:

City/State:

Zip: P.O.

SHIP TO Acc't #:

Date: Phone:

Contact name:

Email:

Facility:

Address:

Address:

City/State:

Zip:

- RACHAP ☐
- ACTIVE DUTY ☐
- INDIAN HEALTH ☐
- COMMUNITY CARE ☐
- TRICARE ☐
- OTHER ☐

1 PATIENT DATA:

Patient's name: SSN:

LAST:

FIRST:

Instrument serial numbers:

LEFT:

RIGHT:

2 SERVICE REQUESTED:

L	R	
☐	☐	In-warranty repair or remake
☐	☐	Out-of-warranty repair or remake *(chargeable)*
☐	☐	Loss & Damage claim
☐	☐	Return for Credit

3 SERVICE INFORMATION:

REPAIR

L	R		L	R	
☐	☐	Dead 3061	☐	☐	Option/Control missing 3056
☐	☐	Intermittent 3062	☐	☐	Feedback 3068
☐	☐	Weak 3063	☐	☐	Clean and check 3046
☐	☐	Distortion 3064	☐	☐	Poor VC taper 4899
☐	☐	Noisy/Static 3065	☐	☐	Add option 3033
☐	☐	High drain/ Short battery life 3060	☐	☐	Battery door problem 3024
☐	☐	Battery 3059	☐	☐	Program switch bad 3057
☐	☐	Programming problems 3075	☐	☐	Ear-to-ear not working 3076
☐	☐	Fades 3071	☐	☐	Wireless connectivity 3073
☐	☐	Option/Control not functioning 3057	☐	☐	Damaged/ Defective accessory 3028
			☐	☐	Other *(specify in comments below)*

REMAKE

L	R		L	R	
☐	☐	Feedback 3068	☐	☐	Damaged 3027
☐	☐	Loose fit 3011	☐	☐	Wrong/Change color 3002
☐	☐	Tight fit 3012	☐	☐	Lengthen canal 3016
☐	☐	Occlusion 3072	☐	☐	Shorten canal 3015
☐	☐	Protrudes 3014	☐	☐	Change vent size 11104
☐	☐	Hurts/Sore *(mark location)* 3013	☐	☐	Model change or circuit change 3035
☐	☐	Works out of ear 3011	☐	☐	Other *(specify in comments below)*

RETURN FOR CREDIT

L	R		L	R	
☐	☐	Did not benefit 2015	☐	☐	Too many repairs/remakes 3029
☐	☐	Preferred old device 2016	☐	☐	Duplicate order 2010
☐	☐	Preferred competitor's model 2012	☐	☐	Dissatisfied 2016
☐	☐	Could not adjust/manage device 2016	☐	☐	Discomfort 3029
☐	☐	Damaged 3027	☐	☐	Too many problems 3029
☐	☐	Illness/Death 2017	☐	☐	Changed model/color 3002
☐	☐	Feedback 3068	☐	☐	Ordered in error 2010
			☐	☐	Other *(specify in comments below)*

4 COMMENTS:

(Please print clearly)

5 MATERIALS:

PLEASE SEND: ☐ Impression boxes ☐ Shipping labels

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