



A message from Michelle Wertz & Bob Reiff



This week, we're excited to tell you about Ugo, a claimant who was recently out of work on a disability claim with Lincoln. Ugo's story brings our passion for helping people return to productivity to life — no matter the obstacles they're facing.

Meet Ugo

After undergoing back surgery, Ugo, a 77-year-old retail associate, could no longer meet the physical demands his job required. Despite the challenging job market in the COVID-19 environment, our vocational rehabilitation consultant, Cathy, partnered with him to tap into his skill set and help him land a new and fulfilling role.

Please take a moment to get to know Ugo and Cathy by watching the video below.



At Lincoln, we're committed to the pursuit of the best possible disability outcomes, and our clinical model is what helps us get there. Our clinical team is comprised of over 200 clinicians, just like Cathy, including peer physicians, nurse case managers, behavioral health consultants and vocational rehabilitation consultants who work with employers and treating providers to create a customized plan to help employees return to the workplace — resulting in increased productivity and healthier outcomes.

You can learn more about how our clinical approach benefits employers [here](#).

Additional Insights

We also invite you to listen to how you can help your employees get back to the workplace through our recent podcast episodes, featuring leaders from our vocational rehabilitation team:

- [Overcoming the disability mindset](#), which discusses the critical role employers like you play to support employees in overcoming limitations and finding creative solutions to get back to work
- [The benefits of transitional work](#), which focuses on the importance of flexibility to ensure your employees remain productive

Thank you for the opportunity to serve you.



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